



# Return / Exchange Form

**\*If you need to rush an exchange, place another order on our website for the new item and send your current item back marked as an exchange. Please include the new order number for ease of processing.**

RETURNS AND EXCHANGES: All customers returning or exchanging items must request an RMA number via email (questions@ithacasports.com) or telephone (1800.716.9382) within 7 days of confirmed delivery.

Returns and exchanges must be in **\*NEW\*** condition and contain all original packaging, packaging inserts, and instruction manuals. Sealed items that have had the seal broken are not eligible for return or exchange. Any items that have been used, worn, washed, or otherwise compromised will not be accepted and will **\*NOT\*** be refunded. **Items returned without an RMA number written on the outside of the package will be refused.**

For a full description of our return/exchange policy including items not eligible for return, please visit: [www.ithacasports.com/productinfo.html](http://www.ithacasports.com/productinfo.html)

Order Number: \_\_\_\_\_ RMA Number: \_\_\_\_\_

## Customer Information

My shipping address is the same as the original order  
 My shipping address is different from the original order

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone(s): \_\_\_\_\_

## Shipping Information

We strongly suggest that you ship your return using a secure shipping method and retain the tracking number. Please write the RMA number on the outside of the package and use the following address to return or exchange your item(s):

**ITHACASPORTS - RETURNS  
950 DANBY RD SUITE 61  
ITHACA, NY 14850**

## Return Form

ITEM	SIZE	QTY	REASON FOR RETURN

## Reorder Form (exchange only)

ITEM	SIZE	QTY

A Customer Service Representative may contact you for credit card information if we need to charge or credit your account.

## Comments: